



Lehmann-Peterson New Vehicle Limited Warranty 36 months or 50,000 miles

No warranties, expressed or implied, are made either by Lehmann-Peterson or the selling dealers except the following warranty.

Lehmann-Peterson modifies vehicles that are manufactured by others. The warranties contained herein do not, therefore, extend to or cover any portion of the original equipment or the contents thereof that are separately warranted by the original equipment manufacturer.

Limited Body and Parts Warranty

Lehmann-Peterson extends a 36-month/50,000-mile (whichever comes first) warranty to each original retail customer for the body and parts of the conversion will be installed properly and will be defect-free in the workmanship and materials. The warranty is limited to the following conditions: the vehicle is used for normal use and service, the owner obtains warranty approval in advance of the repair, the repair/replacement is completed on the defective part/body section only.

Limited Frame Warranty

Lehmann-Peterson also warrants that the frame added during the manufacturing process is free of defects in materials and workmanship under normal use and service for as long as the original customer owns the vehicle. This warranty is limited to the following conditions: the vehicle is used for normal use and service, the owner obtains warranty approval in advance of the repair, the repair/replacement is completed on the defective part/body section only.

Lehmann-Peterson Warranty Does Not Cover

- Damage and deterioration due to normal use, wear or exposure
- Normal maintenance required by the OEM manufacturer
- Damage and defects caused by unauthorized service
- Damage and defects due to accident, abuse or abnormal use
- Damage caused by neglect to follow the recommended Lehmann-Peterson service schedule
- Damage and defects caused by the installation of unauthorized equipment by anyone other than a Lehmann-Peterson employee
- Any vehicle which has evidence of odometer alteration
- Tires (warranted by tire manufacturer)
- Damage due to inclement weather or natural fallout
- Damage due to vandalism, theft or objects striking the vehicle
- Damage due to overloading, striking curbs/potholes or towing
- Incidental or consequential damage due to vehicle damage including: loss of time, inconvenience, economic losses, food/lodging costs

Lehmann-Peterson reserves the right to refuse warranty coverage on any claims that seems unreasonable. The judgment of the Lehmann-Peterson factory personnel is conclusive and binding by all parties.

New Vehicle Limited Warranty Policy and Procedure

Lehmann- Peterson's warranty is available to all dealers. All warranty work, whether handled by an OEM or independent dealer, must be pre-approved by Lehmann- Peterson before the work commences.

The Lehmann- Peterson warranty is guaranteed to cover repairs or correct malfunctions, which occur during the warranty period for any defect in material or workmanship on the vehicle conversion.

Lehmann- Peterson's warranty covers the conversion/modification of professional vehicles for 36 months or 50,000 miles, whichever comes first, plus a lifetime frame and structural warranty to the original owner.

Diagnosis

Lehmann- Peterson will cover up to two hours of diagnosis time per vehicle for warranty work. Prior approval is required for diagnosis time charged by an OEM or independent dealer.

Labor Reimbursement

Lehmann- Peterson will reimburse an authorized dealer for the performance of any labor that is required on an approved warranty claim. All claims must be filed within 15 days of work performed. Ask your Lehmann- Peterson sales representative for a Flat Rate Guide which establishes the allowable labor charges for most warranty repair work.

When no time is listed in the Flat Rate Guide, the actual clock time will be used (calculated in 15 minute increments) and must be recorded on the repair order. Dealer will be paid for the pre-approved clock time at a rate of \$40.00/hour.

Odometer Alteration

Federal law prohibits odometer alteration. The Lehmann- Peterson warranty will be automatically voided if evidence of odometer tampering is found.

Lack of Regularly Scheduled Maintenance

Reasonable evidence of abuse, neglect or failure to perform the basic maintenance schedule will invalidate the Lehmann- Peterson warranty.

Transportation Damage/Missing Items

Repair notes should be made upon delivery of the vehicle. Transportation damage or missing items must be noted on the original check-in sheet for warranty coverage.

Unauthorized Repairs

Repairs to the vehicle conversion or equipment, and/or repairs to the optional accessories which have been added to the vehicle after leaving the plant will not be warranted by Lehmann- Peterson.

Items Not Covered Under the Lehmann- Peterson Warranty

The following items are not covered under the 36-month/50,000-mile warranty:

- Tires (warranted by tire manufacturer)
- Damage due to inclement weather or natural fallout
- Damage due to accident, misuse or alteration
- Damage due to vandalism, theft or objects striking the vehicle
- Damage due to overloading, striking curbs/potholes or towing
- Loss of time, inconvenience, economic losses, food/lodging costs while stranded

Rejection of Warranty Claims

Lehmann- Peterson reserves the right to reject any warranty claim that is not pre-authorized. If a claim is rejected for any reason, the claim will be returned to the dealer with an explanation of cause. Appeals may be made within 15 days of the returned claim.

How to File a Warranty Claim

To file a claim against the New Vehicle Limited Warranty, dealers must call the warranty department at (847) 202-0080 for authorization. You will need the following information to initiate the warranty claim:

- Date of vehicle purchase
- Vehicle Identification Number (VIN)
- Customer name
- Validation that vehicle is within warranty months/mileage parameters
- Odometer reading
- Written statement of warranty claim issue

Upon completion of the approved warranty work, dealer must submit an invoice to the Warranty Department at Lehmann- Peterson.

Base Chassis Manufacturers Warranty

The Original Equipment Manufacturer's warranty remains in effect after the conversion and sale of the vehicle. Upon resale, the base chassis warranty (which was delayed during the conversion process) must be activated to validate the owner's warranty. Warranty claims, which pertain to the base vehicle, and not to the Lehmann- Peterson conversion, may be handled through an authorized dealer representing the OEM manufacturer.

Upon the sale of the vehicle, a Notification of Delayed Delivery form, which accompanies the title work, must be completed and forwarded to the warranty department at Lehmann- Peterson. The filing of this form will validate the Delayed Chassis Warranty from the OEM.

Upon Sale of the Vehicle

Upon final sale of the vehicle to the retail owner, the OEM and Lehmann- Peterson warranties are activated. If you are experiencing a problem and are uncertain whether it's an OEM or Lehmann- Peterson concern, please contact Lehmann- Peterson at (847) 202-0080 to receive an authorization code or diagnostic work.